



Request Records Through the Freedom of Information Act

Notice

Requesters can use the FOIA [SecureRelease](#) portal to submit requests directly to U.S Customs and Border Protection (CBP). Requests can also be sent in the physical mail to: 1300 Pennsylvania Avenue NW, Mail Stop 1181, Washington, DC 20229. We encourage you to submit your request through the DHS Portal. Any requests sent to CBP in the physical mail will need to be manually entered by staff and will divert resources away from processing records.

Use Our Online FOIA System to Request

- Your own records of international travel to/from the U.S., apprehensions/detentions by Border Patrol, and Secondary inspections at Ports of Entry;
- Another person's records (if a signed consent is provided/uploaded) for international travel to/from the U.S., apprehensions/ detentions by Border Patrol, and Secondary inspections at Ports of Entry; or
- Agency Information such as policies, data, communications, etc.

After you create a SecureRelease account you can submit a FOIA request directly to CBP. When submitting a FOIA request on records that pertain to you, please provide your full name, address, date of birth, and a signed Certification of Identity form, or a perjury statement and signature or notary. If you are requesting records on behalf of someone else, you need a signed G-28 form (Notice of

Entry of Appearance as Attorney or Accredited Representative), or some other form of signed consent that will allow CBP to release the records to a 3rd party. Once your request is submitted you will receive an acknowledgment and a FOIA tracking number. After your FOIA request is acknowledged you can track the status of your request at any time. Please note that the FOIA process is not intended to be a mechanism for asking questions of CBP. FOIA requests are intended to provide access to CBP records.

To Receive Your Records as Efficiently As Possible

- **Visit the [FOIA Reading Room](#)** to confirm we have not already posted the records you need.
- **Request only the records you need**, as we can return precise requests faster.
- **Make your request with the right agency** by reviewing the sections below. Records contained in the A-file are processed by [U.S. Citizenship and Immigration Services](#) (USCIS).

Common FOIA Requests

Some records may not be available through the CBP FOIA Office. The table below lists common FOIA requests and the agency/program office that can respond to these requests.

| Record/Request Type | Where to Submit FOIA Request |
|---|--|
| <p>U.S. Customs and Border Protection (CBP) Trusted Traveler Programs:</p> <ul style="list-style-type: none"> • Note: If you are seeking information on a trusted traveler application denial, contact the relevant enrollment center. | <p>Enrollment Centers:</p> <p>FAST</p> <p>Global Entry</p> |

| Record/Request Type | Where to Submit FOIA Request |
|--|---|
| | NEXUS SENTRI |
| <p>Apprehension by Border Patrol between Official Ports of Entry</p> <ul style="list-style-type: none"> Note: CBP does not have complete records of apprehensions by Border Patrol made before 2000. Records of apprehensions by Border Patrol made before 2000 may be available in the A-File maintained by USCIS. | |
| <p>CBP Background Investigation</p> | |
| <p>CBP Contracts</p> | |
| <p>Detention by Border Patrol or at Port of Entry</p> | |
| <p>Expedited Removal by Border Patrol or at Port of Entry</p> | CBP |
| <p>CBP Human Resources</p> | <p>(via SecureRelease™)</p> |

Accessibility

The records received from your FOIA request may not conform to applicable standards for use by persons with disabilities per Section 508 of the Rehabilitation Act of 1973. You may request a reasonable modification for an accessible copy of your requested

documents, if needed. If you choose to make a request for an accessible copy of a released document, then you will be contacted by a representative from our office to address your request. Please Note: A Section 508 compliant accessible copy of a document may be altered to meet disclosure requirements but will contain the same information.

When requesting accessibility assistance, please indicate your name, a phone number where you can be reached, and the FOIA Case Number in question. Please send your reasonable modification request to the FOIA mailbox at cbpfoiapublicliaison@cbp.dhs.gov with the subject line "FOIA Disability Modification" or call (202) 325-0150. (If you need telecommunication relay service (TRS) assistance to communicate with the CBP FOIA Office and you are in the United States, please dial 711 to obtain TRS assistance and notify the Communications Assistant that you want to contact the CBP FOIA Office at the telephone number (202) 325-0150.)

For additional questions, you may call the FOIA office at 202-325-0150 or by email at cbpfoiapublicliaison@cbp.dhs.gov.

CBP Information Center

Visit the [CBP Help Information Center](#) for additional assistance.

Last Modified: Oct 04, 2024