



Office of Personnel Management  
**Office of the Inspector General**

MENU

[Home](#) > [Contact](#)

## Report Fraud, Waste, or Abuse

### **i** File a Hotline Complaint with the OIG

Anyone with knowledge of fraud, waste, abuse, misconduct, or mismanagement involving the U.S. Office of Personnel Management should [submit a Hotline complaint](#).

## About the Office of Personnel Management Office of the Inspector General Hotline Operations

The Inspector General Act of 1978 gave the Office of the Inspector General (OIG) the authority to accept complaints from the Office of Personnel Management (OPM) employees, contractors, and the public concerning criminal activity, fraud, waste, abuse, and mismanagement of OPM programs and operations. The OIG Hotline is a component of the OIG's Office of Investigations, which oversees the hotline through which complaints and information are received. The OIG Hotline staff reviews and processes complaints that may or may not result in an investigation, audit, or inspection performed by the OIG or administrative action by an Operating Program Division of OPM. As a result, the OIG Hotline helps ensure the proper and efficient use of taxpayer dollars for the American people.

## Reporting Fraud, Waste, and/or Abuse (Hotline Complaint)

The OIG Hotline accepts tips and complaints about potential fraud, waste, abuse, and mismanagement in OPM programs and operations. A professional staff member will promptly review your information and determine the appropriate next steps. Due to the high volume of information we receive, we will not investigate or respond to complaints that do not involve an OPM program. A

common complaint we receive that does not involve an OPM program is violations of Prohibited Personnel Practices (PPPs) or similar Federal employment law. These complaints should be submitted to the agency's OIG<sup>1</sup> where the violation is occurring or to the U.S. Office of Special Counsel<sup>2</sup>.

To report fraud, please fill out the Hotline Complaint Form by using the link (Hotline Form) below or forward your tip to one of the following:

OIG Hotline Number: 1-877-499-7295

Written Complaints May Be Sent To:

ATTN: OIG Hotline

OPM Office of the Inspector General

1900 E Street NW Room #6400

Washington, DC 20415-1100

We encourage you to submit your complaint through the online portal below. If you do not have online access, you may call the Hotline at the number listed above.

Submit an Online Complaint Form

Hotline Complaint Form Link – [Report Fraud, Waste, or Abuse](#)

Types of Hotline Complaints we accept:

The most common types of complaints investigated by the OIG fall into the following categories:

- Crime, gross misconduct, or conflicts of interest involving OPM employees and/or contractors;
- Fraud, waste, or abuse relating to OPM programs and operations, including:
  - Federal Employees Health Benefits Program (FEHBP),
  - Civil Service Retirement System (CSRS),
  - Federal Employees Retirement System (FERS),
  - Combined Federal Campaign (CFC),
  - Federal Employees' Group Life Insurance (FEGLI),
  - Federal Long Term Care Insurance Program (FLTCIP), and
  - Federal Employees Dental/Vision Insurance Program (FEDVIP);

- False/fraudulent claims submitted to a FEHBP or FEDVIP-contracted health insurance carrier, such as billing for services not rendered/up-coding, which is billing for a higher level of service than was actually provided;
- Kickbacks/inducements for referrals by medical providers, marketers, and/or drug manufacturers related to the payment of FEHBP benefits/services;
- Any suspected patient harm perpetrated by a medical provider in relation to a FEHBP beneficiary;
- Medical identity theft involving FEHBP beneficiaries;
- Overprescribing/abuse of opioid prescription pain medications to FEHBP beneficiaries;
- Fraud/ineligible dependents receiving healthcare benefits within the FEHBP, FEDVIP, FLTCIP, and/or other OPM-related benefit programs;
- Fraud/ineligible beneficiaries receiving a FEGLI life insurance payment(s) upon the death of the insured;
- Fraud/ineligible family members receiving CSRS/FERS annuity benefit payments upon the death of the annuitant;
- Abuse/neglect by caregivers, nursing homes, and other long-term care facilities related to CSRS/FERS retirees or annuitants, and/or FEHBP beneficiaries; and
- OPM employee and/or contractor misconduct, theft and/or fraud.

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<sup>1</sup>Please see the Council of the Inspectors General on Integrity and Efficiency website for a listing of fraud, waste, and abuse hotline telephone numbers for each agency's OIG  
<https://www.ignet.gov/content/inspectors-general-directory>

<sup>2</sup>You may submit a complaint to the U.S. Office of Special Counsel here  
<https://www.osc.gov/Services/Pages/PPP-FileComplaint.aspx>

## About

[About the Office](#)

[Leadership](#)

## Organization

[Office of Audits](#)

[Office of Evaluations](#)

[Office of Investigations](#)

[Office of Management](#)

[Office of Legal & Legislative Affairs](#)

## Reports & Publications

[All Reports](#)

[Publications](#)

[DOJ Press Releases](#)

[Response to Covid-19](#)

## Resources

[FEHBP Administrative Sanctions](#)

[IGNET.gov](#)

[Whistleblower Rights & Protections](#)



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